Subject: Re: S Drive

From: Suzanne Holley </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=9e262e69bb354dfeb0cf065110d94f3a-

sholley>

Date: 07/25/2017 10:06 AM

To: Anzor Zurhaev <anzor@crimsonit.com>

CC: Jose Solis <jose@crimsonit.com>, Elisabeth Cutler

<ecutler@downtownla.com>

Thanks Anzor! Note taking Joanne off and adding Elisabeth as this is a BID issue.

On Jul 25, 2017, at 9:32 AM, Anzor Zurhaev <anzor@crimsonit.com> wrote:

I made some changes on the network yesterday. I would give it 50% chance these changes will fix the problem. If you encounter another issue, please let me know and I will investigate it further. Thank you.

Anzor Zurhaev Principal

IT Helpdesk: (310) 837-3737 Direct: (310) 945-2977 Cell: (310) 733-9345

Crimson IT US Bank Tower 633 West 5th Street, Suite 810 Los Angeles, CA 90071

From: Suzanne Holley [mailto:sholley@downtownla.com]

Sent: Thursday, July 20, 2017 11:32 AM **To:** Anzor Zurhaev <anzor@crimsonit.com>

Subject: S Drive

Anzor – Multiple employees in our organization have been having recurring problems not being able to access our "S" drive which houses most of our documents. This appears to have happened right after the building power shut down on July 8. Oddly I have not been having any problems but this is a real issue that I understand multiple work tickets have been submitted for.

Can you please look into as soon as possible?

Thanks.

Suzanne

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Suzanne Holley SVP & Chief Operating Officer	
https://www.downtov	
Downtown Center Business Improvement District 626 Wilshire Blvd., Suite 200 Los Angeles, CA 90017 Call: 213-416-7538 Fax: 213-624-0858 Web: DowntownLA.com	
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